



# 2019 Annual Report

**FIRST COAST NO MORE HOMELESS PETS**



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# OUR MISSION

The mission of First Coast No More Homeless Pets is to make veterinary care affordable and accessible to all as we save lives by keeping dogs and cats in homes and out of shelters, provide low cost spay/neuter services with emphasis on feral/community cats, and deliver a broad range of related programs and services.

# WHO WE ARE

First Coast No More Homeless Pets offers affordable, accessible veterinary care at our regional safety-net hospital on Jacksonville's westside and our spay/neuter clinic on the city's northside. We treated and healed more than 91,000 animals from across northeast Florida and southeast Georgia this year. Our nationally recognized spay/neuter clinic and wide range of additional programs and services are the foundation of our unique model that effectively decreases the number of pets entering shelters and increases the number of pets moving to homes from shelters.

We believe all our neighbors should have access to care for their pets with prices and payment plans that fit their needs. In keeping with our values, we have charitable programs to help people afford critical care, spay or neuter surgery, and food for their pets at our pet food bank.



# LETTER FROM OUR CEO

Dear Friends and Supporters,

We hope you will enjoy seeing the work you helped make possible highlighted in the pages ahead. Your support of First Coast No More Homeless Pets this year made it possible. We are proud that tens of thousands of our neighbors turned to our team to receive affordable veterinary care, spay and neuter their pets, and gain support from our community programs ranging from charitable care to our Pet Food Bank.

This has been a year of change, reinvention, and most importantly, service to our community. As we have grown, we have faced new challenges and new opportunities. With the support of a passionate and committed volunteer Board of Directors, this year we took a hard look at all the great things our team does, and quite frankly, some of the key things that needed to be addressed for us to move forward as a mature, stable and sustainable non-profit enterprise.

With the support of volunteer consultants, experts in their fields, and our leadership team, we realized we are extraordinary providers of medical care and services, but we needed to develop new ways to track, measure and evaluate all our operating systems to make sure that we remain a worthwhile investment for each of your charitable dollars.

We have implemented a series of key performance measurements that form the basis for our budget and our operating plan in the year ahead. Our finance committee – all professionals in the field – and our Board of Directors continue

to work as committed volunteer partners to make sure we make the best business and service decisions we can on your behalf.

FCNMHP is a positive, collegial and collaborative volunteer-driven environment where you can trust that we all share one common goal: decrease the number of dogs and cats entering shelters. We do this by providing affordable, accessible veterinary care to all who call upon us and reducing dog and cat overpopulation by operating one of the nation's largest spay/neuter clinics.

Thank you for your support and trust, and I hope you will come visit us so we can share your First Coast No More Homeless Pets story and experiences.

Sincerely,



Rob Levine  
Chief Executive  
Officer



*Zeke, a deaf dog who was the last to leave the Mega Pet Adoption event two years ago, is now living a happy life with the Levines, once again a healthy weight, a veteran of several successful surgeries, and able to understand sign language commands. Rob will tell you Zeke is the best dog on earth.*

# WHAT OUR COMMUNITY IS SAYING



## Best Veterinary Practice

First Coast No More Homeless Pets is proud to be named Best Veterinary Practice in this year's Bold City Best.



## Neighborhood Favorite

Only one percent of all businesses are voted as a Nextdoor Neighborhood Favorite, and First Coast No More Homeless Pets is proud to be one of them!



## Best Nonprofit

First Coast No More Homeless Pets is proud to be named Best Nonprofit in this year's Folio 500 Best of Jax Awards.

Our holistic approach to animal welfare across our region has become a national model. **But for us, the only thing that matters is that every dog and cat, and the people they love, get the care and support they need.**

**91,071 CLIENTS SERVED**

Hospital Visits **69,627**

**21,444** Spay/Neuter Surgeries

Charitable Care Cases **10,342**



“**Best place in town. Everyone is very caring. They put your pet's needs above all else. I recommend them highly**  
- Angie | Google  
December 2019

# SAVING BATMAN: STEPHANIE'S STORY

## Angel Fund Bio



Client Name: Stephanie

Pets Name: Batman

How long has your pet been with you? his whole life

Treating Staff Members: \_\_\_\_\_

Medical Situation: Blocked cat



Can you please provide a little bit of information concerning your bond with your pet?

Three years ago, I lost a child. Of course, nothing can replace my child, but Batman led me through it all. In my darkest moments, he was always just a purr away. This cat is what I held on to during that loss. Fast-forward two years, and I have a 1-year-old who had her second open heart surgery on Nov. 12, 2019. It has been a very rough five years. Without Batman, I don't know what I would have done. I love this cat so much.

I can't even explain my appreciation to everyone who helped me and Batman.

Stephanie had been facing challenges few of us could imagine. From the loss of a child to mounting medical costs for her second child, she was overwhelmed when her trusted companion through it all, Batman the cat, became ill. She knew he needed treatment but simply didn't have the funds. That is what our Angel Fund is for. Your gifts makes charitable care possible for pets, and the people they love, in times of crisis. Our safety net is there because of you! Stephanie, Batman and so many more thank you.

# OUR SERVICES

At the heart of everything we do here at First Coast No More Homeless Pets is our team of 110 paid staff, including 18 veterinarians, some 50 vet techs, and hundreds of volunteers who help keep our veterinary hospitals running seven days a week.

- We perform up to 25,000 spay/neuter surgeries every year at our 10,000 square foot Norwood Avenue Clinic, which also serves a large community with full-service veterinary care.
- Our Cassat Avenue Hospital is recognized as one of the largest non-profit safety-net veterinary hospitals in the Southeast United States.

## 2019 SURGERY NUMBERS



**426**

*Dental Procedures*



**333**

*Mass Removals*



**92**

*Lifesaving Exploratory Surgeries*



**21,444**

*Spay/neuter surgeries*





# OUR PROGRAMS

Many of our clients, our neighbors, cannot afford traditional veterinary services. With your support, they can avoid the most heartbreaking of choices ranging from animal abandonment to economic euthanasia. FCNMHP helps keep pets in homes with their families by ensuring all of our neighbors can afford to spay/neuter their pets and receive the medical care their pets need.



## SPAY/NEUTER PROGRAMS

*We provide free targeted spay/neuter surgeries for dogs and cats most at risk of entering the shelter: those owned by low-income community members.*



## FERAL FREEDOM

*Feral Freedom is a Trap-Neuter-Return (TNR) program for community cats who live outside and don't belong to anybody. TNR is the most effective method for controlling feral cat population growth.*



## PET FOOD BANK

*Some neighbors can scarcely afford to feed themselves, let alone their beloved pets. Thanks to this volunteer-driven program, we make it easier for people to keep pets in homes and out of shelters.*

# PET FOOD BANK

In 2010, First Coast No More Homeless Pets launched the Pet Food Bank as a way to keep pets in homes with their families and out of shelters. Since its first year, we have been able to offer more than 2 million pounds of pet food to qualified, low-income families.

First Coast No More Homeless Pets' Jacksonville Pet Food Bank provides a six-week supply of cat or dog food to households nine times per year.

## SPECIAL THANKS TO OUR PARTNERS:

**amazon.com**<sup>®</sup>  
Jacksonville Vendor Return



Stein Mart<sup>®</sup>

Our local  
**petco**   
Partners

Our local  
**Publix**<sup>®</sup>  
Stores

**Walmart**   
Store #1083

**WellCare**<sup>®</sup>



**FEEDING**<sup>®</sup>  
NORTHEAST  
FLORIDA



# FERAL FREEDOM

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**The Feral Freedom program, introduced in 2008, was the first public-private collaboration to save feral, stray, and community cats that entered Jacksonville city shelters. To date, the Feral Freedom program has saved the lives of more than 32,000 cats and has a significant impact on quality of life issues across the City of Jacksonville. By working with community leaders, inspiring volunteer trappers and sharing best practices across our region, FCNMHP continues its focus on community cat programs to reduce the number of cats entering shelters and to increase the number of successful outcomes for cats and kittens across our neighborhoods.**

## WHAT OUR CLIENTS ARE SAYING

“ We have participated in the trap-neuter-release program in our local community for years. In each case, we have been treated well by your employees/ volunteers and made welcome ... your program is needed more than ever...

*Keep up the good work.*

*- John*

*Email | September 24, 2019*

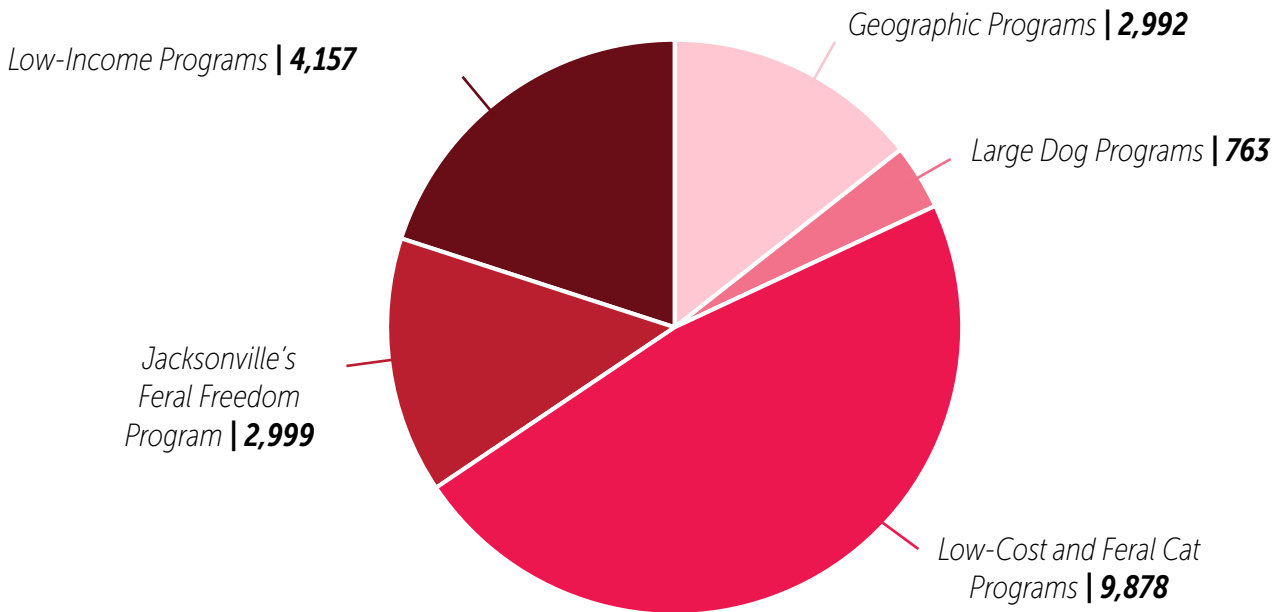
# 7,846

Cats helped last year through the Feral Freedom Program



# SPAY AND NEUTER PROGRAMS

There is no single solution to homelessness for dogs and cats. We are proud that at FCNMHP we have stayed true to our mission to end the killing of dogs and cats in shelters over the past 17 years even as we have worked to meet the evolving needs of our community and the ever changing challenges of our mission. As you can see below, our team touches many elements of the animal welfare spectrum as we help save animal lives, support our neighbors in need and help keep animals in homes and out of shelters.



## Guide to our services:

**Feral Freedom:** Trap-Neuter-Return program covering cats in Duval County to humanely and effectively manage feral and free-roaming cat populations

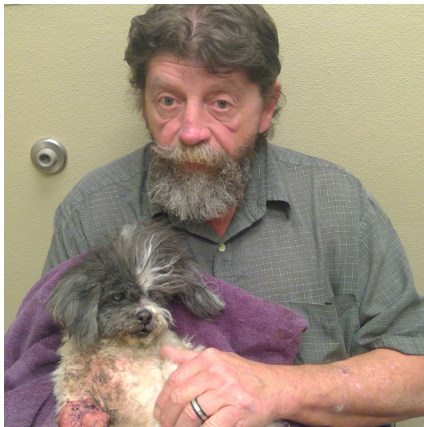
**Low-income programs:** spay and neuter programs focused on serving cats and dogs in low-income families

**Large Dog program:** targeted spay-and-neuter program focused on at-risk large breed dogs

**Geographic programs:** spay-and-neuter programs targeted by zip codes

# CHARITABLE CARE

One of our core commitments is to never turn away a critically ill pet for financial reasons. Our hospital and clinic are located in low-income areas of Jacksonville. Even with our low-cost, high-volume model and our full range of accessible payment plans, some clients simply cannot afford to pay for care. All too often in traditional veterinary practices, economic euthanasia is the only option; *we will not allow that to happen.*



Dakota | February 2019



Oliver | May 2019



Chino | March 2019

## SAVING LIVES WITH THE ANGEL FUND AND OTHER CHARITABLE FUNDS

Our charitable care is made possible by the support of our donors.

This year, 260 lives were saved. Each case must be reviewed for both medical and financial need – and with increasing capacity and awareness at the hospital, we expect that number to grow in the years ahead.

# VOLUNTEERS MAKING A DIFFERENCE

Volunteers at First Coast No More Homeless Pets are vital to our organization. With their help, we are able to provide continued care, love, and support to our four-legged friends across our region.

## WHAT OUR VOLUNTEERS ARE SAYING

“ *We’re thankful to be able to provide pet food for those less fortunate and who need help, knowing pets are family too.*

*It means we know the pets are not going hungry and their families don’t have to stress about it.*

- Mike Lubecke  
Volunteer

“ *I like volunteering at First Coast No More Homeless Pets because they are flexible and accepting. I feel comfortable here, and I know I am making a difference*

- Ifoluwapo Olayemi  
US Navy, NAS JAX  
Volunteer

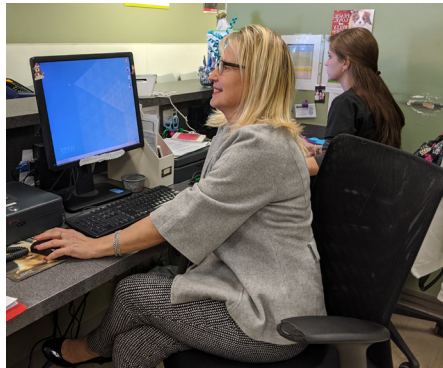
## VOLUNTEER SERVICE DELIVERY NUMBERS

**13,645** *Volunteer  
Hours*

**219,247** *Pounds of Pet Food  
Distributed  
by Volunteers*



# OUR VOLUNTEERS IN ACTION



# MEGA PET ADOPTION

First Coast No More Homeless Pets is proud to host our Mega Pet Adoption events. These large-scale adoption events have provided forever homes for more than 18,000 dogs and cats since 2012. The Mega Pet Adoption event features hundreds of dogs and cats from over a dozen different agencies, rescues and shelters from across the region.

With the support of the Petco Foundation and BOBS From Skechers, Mega Pet Adoption Events introduce an easy and welcoming open adoption process.



## OWEN

Owen was adopted by this wonderful family at the Fall 2019 Mega Pet Adoption event! Owen was excited to head home with a few new precious best friends!

## JUDIE

The Trenchel family added one more family member to their pack. Thanks to this amazing family for giving Judie a chance to have a family after waiting for so long!





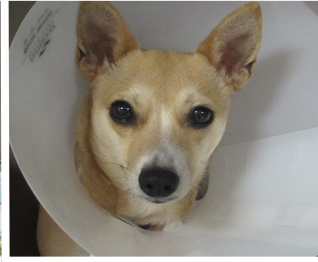
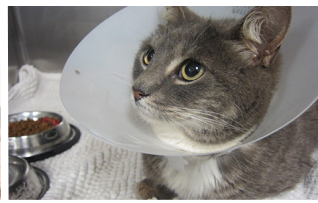


**LIVES  
SAVED.**

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**FAMILIES  
BUILT.**





## OUR LEADERS

*Our paid and volunteer leadership staff provide direction to our team of professionals, volunteers, and supporters. Together, our leaders make sure the people and pets who count on FCNMHP each and every day enjoy quality care and innovative animal welfare solutions across our region and beyond.*

### THE BOARD

**Martin Rees** | Board President and Treasurer  
**Lisa Crowley** | Board Vice President  
**Teresa Arnold-Simmons** | Board Secretary  
**Emilie Johnson** | Past Board President  
**Joseph A. Strasser**  
**Mary Ashley**  
**Rene Kurzius**  
**Kelly Overby**  
**Lauren Rautenkranz**

### LEADERSHIP

**Rob Levine**  
Chief Executive Officer  
**Jennifer Barker**  
Chief Operating Officer  
**Dr. Yvonne Kline**  
Chief Medical Officer  
**Susan Toffolon**  
Chief Accounting Officer

# THANK YOU, RICK

for your passion,  
dedication, and vision

*Earlier this year, our Founder and CEO Rick DuCharme moved on to help animal welfare organizations across the nation learn from the FCNMHP model.*

*Board Chair Martin Rees recognized DuCharme for his dedication and commitment to animal welfare and First Coast No More Homeless Pets.*



“

*Since Rick founded our organization in 2002, FCNMHP has grown from the vision of one man to end the needless killing of dogs and cats in the City of Jacksonville to a vital regional resource that has saved and cared for hundreds of thousands of animals. Duval County and our entire region have become a national model in animal welfare best practices, thanks to Rick's passion, dedication, and focus on mission.*

- Martin Rees, July 2019

# MAJOR DONORS

We are so grateful to our **Major Donors**, who are helping to spread our mission far and wide.

## OVER \$100,000

**Amazon Jax 3/Vendor Return**

**Petco Foundation**

**Joseph A. Strasser**

## \$50,000-\$99,999

Terry & Sharon Fowler

Jim Moran Foundation

## \$10,000-\$49,999

Applaws c/o MPM Products USA, Inc.

Mary & Richard Ashley

Banfield Foundation

Compass MSP

Robert Davis

Dogs Trust USA Inc.

Elizabeth Brown Foundation

Feeding Northeast Florida

Fleming Family Foundation

Carolyn Fogarty

Linda Gordon

Alan & Pam Green

Steve & Jane Horn

Kevin Johnson

Barry & Suzanne Kramer

Rene' & Lawrence Kurzius

Greg & Lesa Mullins

Kelly Overby

Martin & Marian Rees

Women's Giving Alliance

Jackie Zehring

## \$1,000-\$9,999

A Econo Rooter LLC

ADT Cares

AETNA Foundation

The Albert E. and Birdie W. Einstein  
Fund, Inc.

Alley Cat Allies

Amazon Smile Foundation

Anonymous

Teresa Arnold-Simmons

Justin & Crystal Ashourian

Christie Atkerson

Robert Austin

Bank of America Charitable Foundation

Bank of America Employee Giving

Barco Family Foundation

Richard & Claudette Barker

Barbara Barrett

BDO

Phyllis Beecroft

Benevity

Berman Family Foundation

Best Friends Animal Society

Better Home Improvement, Inc.

Betty Donahue Trust

BISSELL Pet Foundation

Boot Rack Saloon

Virginia Briggs

Janice Burnett

CFC NCA

CarePlus Health Plans

Steven Carriere

Chase Bank

Mrs. Cheever Porter Foundation Inc.

Indra Chhabra

Lee Conway

Elizabeth Copley

CORYS Thunder

Lamar & Nancy S. Corley

Crete Carrier Corporation

Lisa Crowley

Susan Curts

Gary & Frances Czito

Laura Davis

Gina DeGovanni

Dixon, Smith & Associates, Inc.

Doc Tony Westside Chiropractic, LLC

Susan Doherty

Mary Dozier

Arey Dunn

Mary Dykstra

Jon Ebacher & Jill Wannemacher

Edith Goode Residuary Trust

Marion Edwards

Emily Vernon Foundation

Paul Ferber

Firehouse Subs Public Safety Foundation

First Coast Apartment Association

Florida Blue Foundation

Norman & Patricia Foy

Fraternal Order of Police

Gate Foundation

Gate River Run

Melissa Gayle

Jane Gielincki

Edward & Lee Graham

GreaterGood.org

Sheila Grimm

Nanci Guest

Pat Gurley

Bill Gussman

Margaret Hall

Hall-Halliburton Foundation

Mary Hardee

Sharon Hart

Nancy Herlong

Lisa Herklotz  
Kevin Hickey  
Andrea Hooper  
Jillian Hubbard  
Lynn Huber  
IHeartMedia  
Jacksonville Jaguars Foundation  
Jacksonville Icemen  
Jass Enterprises LLC  
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Edward & Linda Kelly  
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Patricia Kilgore  
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Karin Kinzalow  
Elizabeth Larey  
L. Dee Foundation  
Cindy Laurendeau  
Rob & Cindy Levine  
Bill & Anne Leyden  
Steve & Donna H. Magel  
Sonny & Cheryl Martin  
MaryEllen Willis Foundation  
McCormick & Company  
McKesson Medical-Surgical  
Tammy McKinley  
Lynda Mixson  
Janet Montgomery  
Emily Mooers  
Lance Mora  
Jorge & Marjorie Morales  
JP Morgan Chase Foundation  
Jeff Mullins  
Judith Mullins  
Chip & Tina Nichols  
Chris & Jean Noe  
Nonprofit Center of Northeast Florida, Inc.

Robert & Carolyn Olney  
Raymond & Lois G. O'Steen  
Virma Pendleton  
Victoria Pennington  
Petco Store - Atlantic Blvd  
Petco Store - Marsh Landing  
Phillips and Tadros, P.A.  
Mearl Platt  
Publix - Neptune Beach  
Publix - Roosevelt  
Publix - San Jose  
Puff Darlin'  
Raven Transport  
Robert & Joan Ray  
Dophen & Angela Redden  
Donald Reid  
Louisa Reid  
John Reynolds  
Cindy Rose  
James & Barbara Ross  
RTJC Hogan Family Foundation  
The Sandra Atlas Bass and Edythe and Sol G.  
Atlas Fund, Inc  
Shirley Seals  
Susan Seasholtz  
Sandy Simonson  
Southeast Bio-Solutions  
Stein Mart, Inc.  
Patricia Stephens  
Sandra Suchomski & Laurie Ackerman  
Ginger Sumner  
EJ Taylor  
Tegna Foundation  
Mari Terbrueggen  
Tracy & Noreen Thurson  
Thurston Roberts Charitable Foundation  
Mary Lee Trayner  
Triad Financial Services

T-Mobile  
Turner Pest Control  
Tommy Ulman  
Ruth Valentine  
Johnny VanZant  
VOYA Foundation  
VyStar Credit Union  
WellCare Health Plans  
William Yarbrough  
Philip and Betsey Walker  
Walmart #1083  
WalMart #5816  
Walmart #5818  
Linsay Warren  
Sue Williams  
Winn-Dixie  
Martha Williams  
Christa Wilson  
Donald Woods



# FIRST COAST FAMILY

*Special thanks to our **First Coast Family**, who give each month to help support our life-saving programs.*

Cindi Adams  
Roni Adams  
Sharon Joel Albright  
Margaret & Thomas Allen  
Ana & John Antunes  
Teresa Arnold-Simmons  
Thomas Bailey  
Lia Baker  
Patricia Baldwin  
Rachel Baron  
Yadira Battle-Gomez  
Roberta Beattie  
Pamela Belmonte  
Peggy & Bruce Benson  
Stephen Berg  
Tracie Best  
Margo Bliss  
Suzanne Bradley  
Alison Bremer  
Christy Brown  
Joyce Bryan  
Jane Bryant  
Janice Burnett  
Rhonda & Wayne Carmichael  
John Carter  
Crystal Caswell  
Carol Catlett  
Candace Chastain  
Colleen Clements  
Jennie-Lynn Collins  
Judith Connare  
Elizabeth Copley  
Barbara Cowan  
Barbara Cox

Frances & Gary Czito  
Dianne Davis  
Sharon DeBriere  
Gina DeGiovanni  
Gale Disney  
Dixon Hughes Goodman, LLP  
Irma & Stewart Dowless  
Ruth Drye  
Susan & Millard Dusenbury  
Penny Edwards  
Andrew Eljera  
Aileen Fearson-Frisz  
Donna Fisher  
Kacie Flagor  
Carolyn Fogarty  
Sharon & Terry Fowler  
Karen & Jack Freeman  
Christopher Gravley  
Patricia Green  
Vicki Greene  
Barbara Hall  
Sonya Harrell  
Linda Harrison  
Linda Harrold  
Tessa Harvey  
Laura & Thomas Hash  
Louise & James Heffner  
Carolyn Helm  
Rob Hendrix  
Lisa Herklotz  
Julie Holland  
Michelle Holland  
Dennis Hunsicker  
Denise Landoli

Peggy James  
Jennifer Johnson  
Dewitt Jones  
Judy & Sheldon Kelley  
Jennifer Kile  
Suzanne Kirby  
Kris Kolbinskie  
Teresa Kratt  
Tina Kuhlman  
Walter Lansford  
Jean LeDell  
Janet Leigh  
Stephanie Leone  
Jeanne Lightcap  
Steve Lloyd  
Maura Lopez  
Barbara Lorah  
Donna & Steve Magel  
Tiffany Manasco  
Vicki & Olin Mauldin  
Laura McAllister  
Lisa McClain  
Patricia McClellan  
Della McCormies  
Lasonya McDowell  
Patricia McGee  
Alexis McMackin  
Deborah McMillan  
Daniella Medina  
Jasper Miller  
Mark Miller  
Susan Miller  
Pamela Moran  
Lesa & Greg Mullins

Clark Newell  
Charlotte Newman  
Vicki Newsome  
Margaret Niswonger  
Judy & Kenneth Noon  
Peggy Paris  
Jayne Parker  
Allie Parnell  
Virma Pendleton  
John Perritt  
Rhonda Perry  
James Polk  
Reshelle Potter  
Sharon Pritchard  
Sheila Reeger  
Louisa Reid  
Benjamin Reisiger  
Lori Rickard  
Michelle Rickert  
Susan Robert  
Emily Robertson  
Elizabeth Roboch  
Ashleigh Rondon  
George Rosado  
Stephanee Rose  
Judith Rote  
Tammy Rouse  
Mary A Rozakis  
Larry Rush  
Denise & James Russell  
Kerry Sanders  
Margaret Schriefer  
Julie Sears  
Virginia Sherrill

Holly Shock  
Patricia Simard  
Melanie Simmerman  
Andrea Sisneros  
Jennifer Smith  
Rachel Smith  
Chris Smoke  
Mary Sowerby  
Karen Spiegelberg  
Patricia Steinhauser

Natalia Stewart  
Julie Stromick  
Sandra Suchomski  
Ginger Sumner  
Mary Sutherland  
Rhonda Taylor  
Carol & James Tebeau  
Michael Thompson  
Tracy & Noreen Thurson  
Susan Toffolon

Margaret Tussey  
Karen VanDeluyster  
Michael Varady  
Katy Vega  
Susan & Elgin Villaluz  
Pamela Ward  
Lorrie Washkewicz  
Barbara & David Wells  
Carol White  
Maribeth Whitney

Cherie Whyte-Carter  
Nancy & Kevin Williams  
Christa Wilson  
Paige Woodall  
Donald Woods  
Brenda Wray  
Lois Wright  
Ellen Yordan  
Anna Young

## CIRCLE OF FOREVER FRIENDS

Our **Circle of Forever Friends** is made up of our special friends who want to leave a legacy of their love of animals by including FCNMHP in their estate plans.

Sharon Joel Albright  
Elaine & Robert Anderson  
Barbara Barrett  
Hunter Barnett  
Sharon & Roy Beagle  
Phyllis & Jim Beecroft  
Barbara & Carl Bloesing  
Linda Camnetar  
Judy Connare  
Margaret Costa  
Arlene Cox  
Anne Craig & Richard Pena  
Becky Cummins  
Janet Dahlseid  
Doreice Denson  
Twila East  
Julian Earl Farris  
Debbie & Craig Fields  
Becky Fillion  
Patricia & Norman Foy  
Heide & Alan Freed

Colleen & Donald George  
Linda Gordon  
Sheila Grimm  
Linda Gummow & Robert Conger  
Barbara Hall  
Maggie Hand  
Katherine Hart  
Lynn Huber  
Shirley & Dennis Hunsicker  
Jeanene Janes  
Janice & John Knapik  
Jolee Land & Todd Nelson  
Elizabeth Larey  
Julie Lepper  
Heidi Lokey  
Barbara Lorah  
Suzanne Magish  
Nannette Martin  
Deinya Mautz  
Douglas Maxwell  
Gloria McClain

Jill Miller  
Cheryl Mitchell  
Barbara Newcomer  
Gloria Oehlman  
Elise Perkins  
Louisa Reid  
Marian & Martin Rees  
Lesley Roberts  
Linda Rockey  
Madelyn Rubin  
Mary Lou Russell  
Susan Seasholtz  
Christina Swanson  
Julia Sweet  
Mari Terbrueggen  
Penelope Thompson  
Barbara Unglesbee  
Venetia & Russ Vaughn  
William Videll  
Kimberly Walker  
Delores Ward

Ruth Weatherford  
Jan Williams  
Jackie Zehring

**If you have included us  
in your estate plans, we'd  
love to include you in our  
Circle of Forever Friends!**

**Please contact Barbara  
Barrett at 904.520.7901 or  
email her at  
bbarrett@fcmhp.org.**

# OUR HIGHLY TRAINED PROFESSIONALS





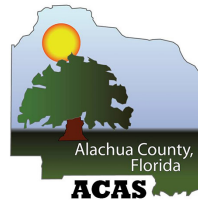
# COMMITTED TO COMPASSIONATE CARE



# OUR PARTNERS

## MAKING A DIFFERENCE DOWN THE STREET, ACROSS THE REGION AND BEYOND

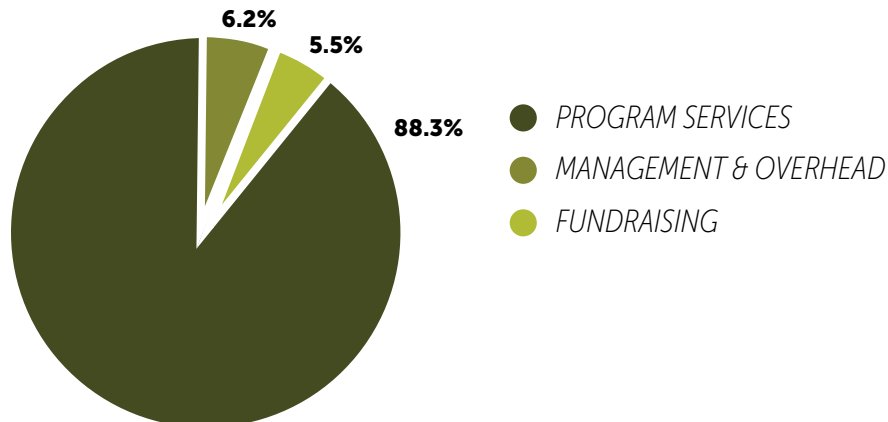
No one organization can end the killing of dogs and cats in shelters across the nation but First Coast No More Homeless Pets is proud to work with so many partners to help animals. We work with rescues and shelters across our region and beyond to make sure that every partner has access to low cost spay/neuter surgery, Mega Adoption events to help clear shelters, crucial veterinary services as needed, and so much more.



# OUR BUDGET

The team at FCNMHP takes great pride in our stewardship of the donor dollar and our operating efficiency across our full range of services and programs. As you review our budget numbers, we think you will agree that we work hard to keep costs down as we increase medical care, grow service delivery, and focus on our core mission: to end the killing of dogs and cats in shelters.

<b>YEAR</b>	<b>PROGRAM SERVICES</b>	<b>MANAGEMENT &amp; OVERHEAD</b>	<b>FUNDRAISING</b>	<b>TOTAL EXPENSES</b>
<i>2007-2008</i>	\$811,890	\$40,191	\$85,547	\$937,628
<i>2008-2009</i>	\$1,496,037	\$138,709	\$138,214	\$1,772,960
<i>2009-2010</i>	\$1,732,424	\$161,348	\$140,976	\$2,034,748
<i>2010-2011</i>	\$2,452,242	\$284,765	\$189,754	\$2,926,761
<i>2011-2012</i>	\$3,693,662	\$242,321	\$210,634	\$4,146,617
<i>2012-2013</i>	\$3,581,237	\$405,328	\$196,615	\$4,183,180
<i>2013-2014</i>	\$5,401,934	\$395,015	\$288,030	\$6,084,979
<i>2014-2015</i>	\$5,415,900	\$459,173	\$279,309	\$6,154,382
<i>2015-2016</i>	\$5,856,577	\$532,124	\$271,252	\$6,659,953
<i>2016-2017</i>	\$7,028,033	\$506,370	\$404,039	\$7,938,442
<i>2017-2018</i>	\$7,690,368	\$697,616	\$410,906	\$8,798,890
<i>2018-2019</i>	\$8,034,783	\$672,892	\$507,834	\$9,215,509






**Printing, Signs  
&  
Promotional Products**


**Norwood Spay/Neuter Clinic** | **Appointments**  
6817 Norwood Ave., Jacksonville, FL 32208 | (904) 425-0005

**Cassat Regional Veterinary Hospital** | **Donor Services**  
464 Cassat Ave., Jacksonville, FL 32254 | (904) 520-7900

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